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Mark joined NICE in 2005, having previously spent 5 years working in a large acute teaching hospital. Mark has worked in a range of roles across NICE including positions in the Implementation Directorate, Centre for Health Technology Evaluation, Health and Social Care Directorate and the Centre for Guidelines.

Since 2014 Mark has been employed as an Associate Director with lead responsibility for the Institute's measurement work, this includes work to support England's national pay-for-performance scheme the Quality and Outcomes Framework (QOF).

Mark is an MBA graduate from the University of Sheffield, awarded in 2011 with distinction and a university prize. Mark has published research articles in the British Medical Journal and the New England Journal of Medicine.